

Queen Mary 2  
Samstag, 12. Oktober 2019  
Sonnenaufgang: 06.14Uhr  
Sonnenuntergang: 19.09Uhr

Reisenummer: M932



Kleiderordnung für den Abend: Smart  
Wetter: 12°, leicht bewölkt  
Quebec, Kanada

## Tagesprogramm. Im Hafen von Quebec, Kanada.

### Von unserem Navigator.



Nachdem Queen Mary 2 heute Abend ihre Leinen losmachte, fahren wir den St. Lawrence Fluss. Kurz nach der Abfahrt wird sie auf der Steuerbordseite des Kanals bleiben, um unter einem Kabelsatz hindurch zu kommen. Danach passieren wir die Ile D'Orleans auf unserer Backbordseite. Während unserer Fahrt durch den Nordkanal werden dann noch weitere Inseln wie die Ile Madame, Ile au Ruau und La Grose Ile auf der Steuerbordseite sichtbar sein.



Québec vereint den American Way of Life mit dem französischen Savoir-Vivre. Dadurch entstand hier in den letzten Jahrhunderten ein außergewöhnliches Lebensgefühl, das besonders in den Großstädten Montréal und Québec City zum Ausdruck kommt. In der Provinz erleben Sie die vielfältigsten Naturschönheiten, wie z. B. die Landschaften um den Sankt-Lorenz-Strom, einem der längsten Flüsse der Welt und der wichtigsten Verbindung der großen Seen mit dem Atlantik, die atlantische Ostküste oder das im obersten Norden gelegene Nunavik, das Land der Inuit. In Québec können die größten Unterschiede erleben, von atemberaubend schönen Bergketten bis hin zu endlosen Wald-, Taiga- und Tundraflächen. Auch die Jahreszeiten sind sehr verschiedenartig, sodass ein Besuch im Frühjahr, Sommer, Herbst oder Winter jeweils andere Besonderheiten für seine Besucher bereithält.

### ALLE AN BORD: 18.30Uhr

Queen Mary 2 wird kurz danach ablegen  
in Richtung Saguenay.

### Ihre Notfallkontakte:

#### Schiffsagent für Notfälle an Land:

Ramsey Grieg & Co. Ltd - Quebec, 2, Rue de la  
Nouvelle-France, Quebec, G1K 8P7, Kanada

+ 1 418 525 8171  
QM2 00870 7732 35723



### Reisepass-Information.

Bei dem Landgang ist Ihre Queen Mary 2 Schiffsidentifikationskarte heute NICHT ausreichend. Die lokalen Behörden haben uns darüber informiert, daß alle Gäste, gleich welcher Nationalität, einen Lichtbildausweis mit sich tragen müssen.

Wir wünschen Ihnen  
einen schönen Aufenthalt  
in Quebec.

### Nützliche Worte/Sätze in Französisch.

Ja	Oui
Nein	Non
Bitte	s'il vous plait
Danke	Merci
Hallo	Salut
Guten Morgen	Bonjour

### Unser Select-Dining:

Indische Küche:

Goat Curry



Für Reservierungen kontaktieren Sie bitte  
25400 zwischen 08.00Uhr und 18.00Uhr.  
\$19.50 pro Person (18.30 bis 21.00Uhr)  
King Court Restaurant, Deck 7,  
Steuerbordseite (C)

### Gäste mit gebuchten Cunard - Ausflügen

Sollten Sie diese Tour gemeinsam mit Freunden erleben wollen, melden Sie sich bitte zur gleichen Zeit bei dem Personal des Tour Office an, damit Sie gemeinsam in eine Gruppe eingeteilt werden können.

#### Treffpunkt im Chart Room, Deck 3

Zeit	Code	Name
7.30Uhr	004A	Countryside of Quebec
7.30Uhr	018A	Baie Saint Paul & Train de Charlevoix (8.00am tkts)

#### Treffpunkt im Royal Court Theatre, Deck 2

Zeit	Code	Name
7.00Uhr	018B	Baie Saint Paul & Train de Charlevoix (7.30am tkts)
7.30Uhr	001A	Highlights of Quebec City
7.30Uhr	002A	St Anne De Beaupre & Montmorency Falls (8.00am tkts)
8.15Uhr	005A	Complete Quebec
8.15Uhr	017A	Old Quebec Walk & Horse-Drawn Trolley
8.30Uhr	003A	Old Quebec Walking Tour
8.30Uhr	006A	Bicycle Adventure to Montmorency Falls

#### Treffpunkt an Land an der Pier.

Die folgenden Touren treffen sich im Kreuzfahrtterminal. Gehen Sie beim Verlassen des Schiffes durch die Luftbrückenpassage, die zum Cruise Terminal-Gebäude führt. Gehen Sie zur unteren Ebene (Rolltreppe und Aufzüge sind vorhanden), um den Tour-Dispatch-Schalter, den Wartebereich und den Ausgang des Gebäudes zu erreichen.

Zeit	Code	Name
10.50Uhr	014A	Isle of Orléans by Helicopter
12.20Uhr	011A	Quebec Panorama
12.50Uhr	015A	Tastes of Quebec Walking Tour
12.50Uhr	016A	Cultural Discovery

Bitte denken Sie daran, Ihr Ticket und Ihre Schiffsidentifikationskarte mitzubringen. Tickets können nicht zurückerstattet werden, auch wenn sie nicht genutzt werden. Last-Minute-Tickets für Landausflüge sind heute erhältlich. Bitte zögern Sie nicht, das Tourpersonal während der Ausflugsabfertigung an den Check-in-Orten oder an der Pier an Land zu kontaktieren.

## Unsere Empfehlung aus dem heutigen Unterhaltungsprogramm.

Kino in der Illuminations  
„Tolkien“  
14.00Uhr / 17.00Uhr /  
20.00Uhr / 22.30Uhr  
Illuminations, Deck 3 (B)

Afternoon Tea  
mit Pianist Campbell Simpson.  
15.30Uhr  
Queens Room,  
Deck 3 (D)

Standard &  
Lateinamerikanischer  
Tanzabend.



Unter der Leitung von Musical  
Director Andrew Hillier, mit  
den Sängern Krystal Blue und  
Michael Burke.  
21.45Uhr,  
Queens Room, Deck 3 (D)

Sailaway Party mit  
Solutions .

Die internationale Band  
Solutions und das  
Unterhaltungsteam laden Sie  
auf Deck 8 achtern ein, um die  
Ausfahrt aus dem Hafen von  
Quebec zu genießen.



18.30Uhr, Terrace Pool,  
Deck 8 (D) hinten. Bei  
schlechtem Wetter: Pavilion  
Pool, Deck 12 (B).

Die Abendshow:  
Laura Magann.



Laura ist eine wundervolle  
Sängerin und performt einige  
Opern Stücke.  
20.45Uhr & 22.30Uhr  
Royal Court Theatre,  
Decks 2 & 3 (B)

## Verpassen Sie nicht die fabelhafte Theatre Show in Saguenay.

"La Fabuleuse" ist eine aufregende Live-Bühnenshow, die die wichtigen historischen Ereignisse kennzeichnet, die die Geschichte der Region Saguenay geprägt haben. Die überlebensgroße Show bringt 200 lokale Schauspieler, eine Vielzahl von Tieren und großartige audiovisuelle Techniken auf die Bühne. Mehr als 1 Million Besucher haben die „Fabuleuse“ genossen. Eine Englische Version wurde exklusiv für Kreuzfahrtgäste produziert und um das Erlebnis noch unvergesslicher zu machen, haben Sie nach der Show die Möglichkeit, den Backstage-Bereich zu besichtigen.  
Tour Office, Deck 2 (B) (Grand Lobby)

## Roberto Coin Boutique.

Besuchen Sie Jackson, den Roberto Coin Jewellery-Spezialisten, er stellt Ihnen seine Kollektion von der weltberühmten Schmuckmarke vor. Jedes Stück enthält ein verborgenes Geheimnis. Schauen Sie sich diese schöne Auswahl handverlesener Stücke an.  
Jewellery Boutique, Deck 3, Grand Lobby (B)



## Beefeater Pink Gin Tasting.

Besuchen Sie uns in den Mayfair-Boutiquen und probieren Sie unseren neuen Beefeater Pink Gin, den pulsierenden neuen Erdbeer-Gin von Beefeater London. Ein köstlicher, leicht zu trinkender Erdbeer-Gin, hergestellt in London und basierend auf dem klassischen, preisgekrönten Beefeater Dry-Rezept.  
Mayfair-Geschäfte, Deck 3, Grand Lobby (B)

## Salon Mania.

Gönnen Sie sich diese erstaunliche Haartransformation!  
o Haarfarbe  
o Haare schneiden und föhnen  
Ab 99 USD (Preis abhängig von  
Dicke und Länge der Haare).



## Express Maniküre.

Heute nur 29 Dollar

## Express Pediküre.

Heute nur 45 Dollar

Canyon Ranch SpaClub®, Deck 7 (A)

Für alle Dienste wird eine Servicegebühr von 12,5% erhoben.

## Wichtige Informationen.

### Kleiderordnung: Smart Attire. (Elegante Kleidung)

Die Kleiderordnung gilt ab 18.00Uhr auf dem gesamten Schiff. Für den Herren ein Kragenhemd, Krawatte optional, Jackett und lange Hose. Jeans sind nicht erwünscht. Für die Dame ein Cocktailkleid, Kostüm, Hosenanzug oder Bluse mit Rock. Jeans sind nicht erwünscht. Wenn Sie abends lockere Kleidung bevorzugen, sind Sie recht herzlich im Kings Court Buffet, dem Golden Lion Pub, dem Casino, der Carinthia Lounge und G32 willkommen. Bitte beachten Sie, dass Jeans in diesen Räumen erlaubt sind. Dennoch bitten wir Sie, keine kurzen Hosen, Sportbekleidung, Badebekleidung oder ärmellose T-Shirts zu tragen. Ausgenommen hiervon sind das Fitnessstudio, der Spa Bereich und die Decks.

### Empfehlungen zur Sicherheit an Land.

Wir möchten Ihnen folgende Hinweise für Ihren Aufenthalt an Land mitgeben:

- Entfernen Sie sich nicht zu weit von den Haupt-Touristengebieten.
- Tragen Sie keinen sehr auffälligen Schmuck
- Tragen Sie Ihre persönlichen Sachen, wie Brieftasche, eng an Ihrem Körper

Wir bitten Sie äußerst aufmerksam zu sein, wenn Sie wertvolle Gegenstände wie Kameras mit sich an Land nehmen.

Achten Sie stets auf Ihr Umfeld und Ihre Umgebung.

### Rollstuhl Hilfe für Landausflüge.

Wir möchten Sie darauf hinweisen, dass Hilfe für Rollstuhlfahrer nur an der Gangway angeboten wird. Wie in den Reisebedingungen angegeben, müssen Gäste in der Lage sein, selbständig ihren Weg zu dem jeweiligen Transportmittel an Land zu bewältigen oder von einem Mitreisenden begleitet werden, der Ihnen assistieren kann.

### Ihr Bordkonto – Wichtige Zahlungsinformation.

Bitte stellen Sie sicher, dass Sie eine Zahlungsmethode (Bargeld oder Kreditkarte) für Ihr Bordkonto registriert haben. Hierbei ist Ihnen das Purser's Office gern behilflich. Ist keine Zahlungsmethode für Ihr Bordkonto hinterlegt, wird Ihr Bordkonto automatisch auf „gesperrt“ gesetzt. In diesem Fall ist es Ihnen nicht mehr möglich an Bord etwas zu bezahlen.

### Royal Court Theatre

Im Royal Court Theater ist Rauchen strengstens untersagt. Video- und Audioaufnahmen sind aus urheberrechtlichen Gründen verboten und Fotografieren mit Blitz ist aus Sicherheit für die Entertainer ebenfalls verboten. Einige Sitzplätze sind mit ‚reserved for people in wheelchairs‘ gekennzeichnet. Diese Plätze und die angrenzenden Sitze sind Rollstuhlfahrern und Ihren Begleitpersonen vorbehalten. Vielen Dank für Ihre Kooperation.

### Joggen auf Deck 7

Bitte beachten Sie, dass das Joggen auf Deck 7 aus Rücksichtnahme gegenüber den auf Deck 6 wohnenden Gästen ausschließlich in der Zeit 8.00Uhr morgens und bis 20.00Uhr abends gestattet ist, um Ruhestörungen zu vermeiden. Vielen Dank für Ihr Verständnis.



# Daily Programme.

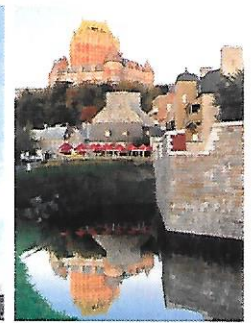
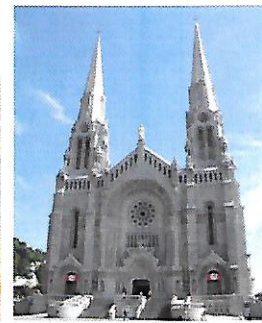
## In the port of Quebec City, Canada.

### From the Navigator.

After letting go her lines this evening, Queen Mary 2 will swing in the St Lawrence river and head back down stream. Shortly after departure she will keep to the starboard side of the channel to pass under a set of cables, then leave Ile D'Orleans on the port side. Many smaller islands will pass down our starboard side as we transit the Nord Channel, including Ile Madame, Ile au Ruau and La Grosse Ile.



All Aboard: 6.30pm



### Tonight's Showtime Entertainment. Laura Magann.

A captivating and visually dazzling performer with a warm personality to match Laura will transport you through an array of countries with some operatic favourites plus step inside some of the most spectacular stage shows of all time. A soprano performer with a must see show! With the Royal Court Theatre Orchestra, under the musical direction of Jeff Hughes. Presented by your Entertainment Director, Catherine Kennedy.



**At 8.45pm & 10.30pm**  
Royal Court Theatre, Decks 2 & 3, Stairway B

### Sailaway Celebration with Solutions.

Join International Band Solutions and the Entertainment Team as Queen Mary 2 sets sail from Quebec. Enjoy the special occasion with music, new friends and a truly memorable view. Bon Voyage!

**From 6.30pm Terrace Pool, Deck 8, Stairway D**  
(Inclement weather venue: Pavilion Pool, Deck 12, Stairway B)



### Today's Movie. 'Tolkien.'

Starring: Nicholas Hoult,  
Lily Collins, Colm Meaney.

The formative years of the orphaned author J.R.R. Tolkien as he finds friendship, love and artistic inspiration among a group of fellow outcasts at school. Rated PG-13.  
Duration: 118 minutes.

**At 2.00pm, 5.00pm,  
8.00pm & 10.30pm**  
Illuminations,  
Deck 3, Stairway B

### The Jazz Club.

Enjoy an evening of Jazz music with the Mark Hodgson Trio.  
**9.30pm, Chart Room, Deck 3.**



### Ballroom & Latin Dancing.

Dance to the Queens Room Orchestra in the majestic setting of our ballroom. Under the musical direction of Andrew Hillier, featuring the vocals of Krystal Blue and Michael Burke. Hosted by Social Host Declan St Ledger.

**From 9.45pm to 12.00am**  
Queens Room, Deck 3, Stairway D





# Today's activities.

## Officer Profile: Captain Aseem A. Hashmi MNM.

Captain Hashmi was born in the historic City of Coventry in central England. After finishing Technical College he initially embarked on his lifelong ambition in the aviation world to become an airline Pilot but his flying career was short lived when British Airways made strategic cutbacks in the early 1990s due to the major economic down turn thus grounding hundreds of budding pilots. Whilst the aviation industry was still in the midst of a deep recession at the time, the maritime sector was booming again after years of stagnation. In 1995 he decided to alter course 180 degrees switching from air to sea and joined the Cunard Line as a Deck Officer Cadet aboard the QE2, thereby starting his formal training to become a Navigation Officer. Since qualifying, he has progressed up the ranks, being promoted to Captain in 2013. During the past 24 years with the Cunard Line, Captain Hashmi has sailed on board many Cunarders, including the Cunard Countess, Cunard Dynasty, Royal Viking Sun, Sagafjord, Vistafjord, Caronia, Atlantic Conveyor (Cunard's last cargo ship) as well as on board all the current Cunard Queens. One of his most memorable moments was aboard a QE2 Trans-Atlantic crossing when radio contact was made between the liner and a British Airways Concorde flying overhead at a speed of Mach 2 (twice the speed of sound). It was the first time the Concorde pilots had ever heard their own sonic boom. In 2003 during the latter stages of construction of Queen Mary 2, Captain Hashmi was appointed as Safety Officer in the ship yard in St. Nazaire (France) and remained with the ship during her inaugural 2 years. As Captain of Queen Mary 2, he is in overall Command and responsible for the safety of the ship and all persons on board. He oversees the ship's deck, technical and hotel departments to ensure the delivery of a safe and successful voyage. In 2013 Captain Hashmi was awarded the Merchant Navy Medal (MNM) by the First Sea Lord, Admiral Lord West of Spithhead, for his work over several years in helping to improve safety in the maritime industry by the introduction of aviation-style checklists and procedures. In 2017, Captain Hashmi was sworn in as a Younger Brother of the Corporation of Trinity House, an historic maritime authority formed in 1514 by Royal Charter granted by King Henry VIII. Whilst on leave Captain Hashmi also lectures at a number of nautical colleges and is a Fellow of South Shields Marine School, the oldest Merchant Marine academy in the UK. Captain Hashmi is married and lives with his wife Marina and two young daughters, Ameera (13) and Raesa (8) in Coventry. His interests and hobbies when at home include travelling, cycling, building model aircraft and of course – being a full time Daddy again!



## For Guests On Tour.

Please check in with the tour staff and have your tour tickets ready to show the tour staff at check in. If you are travelling with friends, please meet beforehand and check in at the same time so that you are allocated the same group.

### Tours meeting in the Chart Room, Deck 3.

- 7.30am 004A ..... Countryside of Quebec
- 7.30am 018A...Baie Saint Paul & Train de Charlevoix (8.00am tkts)

### Tours meeting in the Royal Court Theatre, Deck 2.

- 7.00am 018B..... Baie Saint Paul & Train de Charlevoix (7.30am tkts)
- 7.30am 001A..... Highlights of Quebec City
- 7.30am 002A.. St Anne De Beaupre & Montmorency Falls (8.00am tkts)
- 8.15am 005A ..... Complete Quebec
- 8.15am 017A ..... Old Quebec Walk & Horse-Drawn Trolley
- 8.30am 003A..... Old Quebec Walking Tour
- 8.30am 006A..... Bicycle Adventure to Montmorency Falls

### Tours meeting in front of the Terminal.

The following tour meet in the Cruise Terminal. When leaving the ship, please walk through the airbridge gangway leading to the Cruise Terminal building. Proceed to the lower level (escalator and elevators are available) to reach the Tour Dispatch Desk, the waiting area and exit of the building.

- 10.50am 014A ..... Isle of Orléans by Helicopter
- 12.20pm 011A..... Quebec Panorama
- 12.50pm 015A ..... Tastes of Quebec Walking Tour
- 12.50pm 016A ..... Cultural Discovery

Last minute tickets are available for shore excursions today. Please do not hesitate to contact the Tour Staff during tour dispatch hours at the check-in locations or on the pier ashore.

## From the Purser's Office.

**Ship's Agent:** Ramsey Greig & Co. Ltd. - Quebec, 2, Rue de la Nouvelle-France, Quebec, Quebec, G1K 8P7, Canada.

**Telephone:** +1 418 525 8171 - for emergencies while ashore.  
Queen Mary 2 Satellite Phone Number: 00870 7732 35723

**Berth:** Pointe a Carcy - terminal 21/22

**Currency:** Legal tender in Quebec is the Canadian Dollar. Foreign exchange is available from the Purser's Office on Deck 2, Grand Lobby. Queen Mary 2 deals in US Dollars.

**Postage Service:** Postcards and letters can be mailed at the Purser's Office. Our flat rate service charge for the current voyage is \$2.15 per postcard/letter. This facility will close 2 hours prior to departure from all ports except for anchor ports when the deadline will be 3 hours before departure.

6am

### 6.00am Good Morning Queen Mary 2

Your guide to today's entertainment and activities, with Entertainment Director, Catherine Kennedy and guests.  
**Stateroom T.V. Channel 23 (repeated continuously until 12.00pm)**

### 6.00am Movie: 'Poms'

Yesterday's theatre movie, repeated continuously on stateroom T.V. Channel 24.

6.45am Rugby World Cup 2019 Japan  
Ireland vs. Samoa (Satellite reception permitting.)  
**Broadcast on stateroom T.V. Channel 42.**

9am

### 9.00am Christian Fellowship Gathering (unhosted) Boardroom, Deck 9, Stairway A (Port)

9.00am UEFA: European Qualifiers  
Georgia vs. Republic of Ireland (Satellite reception permitting.)  
Broadcast on stateroom T.V. Channel 42.  
**Golden Lion Pub, Deck 2, Stairway C (Starboard)**

9.30am Solo Travellers' Meet Point (unhosted)  
Meet other independent guests to plan your time ashore.  
**Outside the Golden Lion Pub, by the Post Box, Deck 2, Stairway C**

10am

### 10.00am Social Target Golf (unhosted) Deck 13, Stairway B (Outside)

10.30am Morning Trivia 🎲  
**Chart Room, Deck 3, Stairway C (Starboard)**

11am

### 11.30am Baggo Tournament 🎲 Pavilion Pool, Deck 12, Stairway B

2pm

2.00pm Movie: 'Tolkien'  
The formative years of the orphaned author J.R.R. Tolkien as he finds friendship, love and artistic inspiration among a group of fellow outcasts at school. Starring: Nicholas Hoult, Lily Collins, Colm Meaney (2019). Rated PG-13. Duration: 118 minutes.  
(Repeated continuously tomorrow on Channel 24)  
**Illuminations, Deck 3, Stairway B**

## Queens Grill, Princess Grill and Britannia Club.

Breakfast .....	8.00am to 9.30am
Lunch .....	12.00pm to 1.30pm
Dinner .....	6.30pm to 9.00pm

## Britannia Restaurant.

Breakfast .....	8.00am to 9.30am
Lunch .....	12.00pm to 1.30pm
First sitting dinner .....	6.00pm, last order 6.30pm
Second sitting dinner .....	8.30pm, last order 9.00pm

Should the evening dinner menu choices not appeal to you please ask your Waiter about our "Always Available" options

## Kings Court Buffet Deck 7.

Continental Breakfast .....	5.00am to 6.30am
Full Breakfast Buffet .....	6.30am to 11.30am
Chef's Galley Healthy Corner .....	6.30am to 10.30am
Lunch Buffet .....	11.30am to 3.00pm
Chef's Galley; Burger & Hot Dog Station .....	11.30am to 3.00pm
Afternoon Snack, Forward Starboard .....	3.30pm to 5.30pm
Chef's Galley: Pizza & Pasta Station .....	6.00pm to 9.30pm
Dinner Buffet: Deck 7, Forward Port .....	6.00pm to 10.30pm
Late Snack, Buffet Aft .....	11.00pm to 2.00am

Gluten Free and Lactose Free items are available at the aft buffet from 7.00am through to 3.00pm. Afternoon Tea and Dinner options are available on request at the forward main buffet, please ask the Head Waiter.

## Kings Court Alternative Dining (Stairway C).

A \$19.50 cover charge applies. For reservations please dial 25400 between 8.00am & 6.00pm. **Dress Code Applies.**

Coriander (Indian cuisine) .....	7.00pm to 9.00pm
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## Steakhouse at the Verandah.

Dinner .....	6.30pm to 9.00pm
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Cover charges apply - Dinner \$39.00.

For reservations please call 25400 between 8.00am & 6.00pm.

## Bars & Lounges.

Carinthia Lounge .....	7.00am to 11.00pm (Light snacks from 8.00am to 10.00am, 12.00pm to 2.30pm & 3.30pm to 5.00pm)
Champagne Bar .....	4.00pm to late
Chart Room .....	4.00pm to late
Commodore Club .....	4.00pm to late
Empire Casino Bar .....	As per Casino opening hours
Golden Lion Pub .....	10.00am to late
Pub Lunch .....	12.00pm to 2.30pm
G32 .....	9.30pm to the wee small hours (Guests under the age of 18 are not permitted in G32)
Pavilion Pool Bar .....	10.00am to 7.00pm
Sir Samuel's .....	9.00am to 11.00pm
Terrace Pool Bar (weather permitting) .....	10.00am to 10.00pm
The Verandah Bar .....	12.00pm to 3.00pm & 6.00pm to 10.00pm
Grills Lounge (Grills guests only) .....	11.00am to 2.30pm & 6.00pm to 12.00am

## Facilities and Retail.

Book Shop .....	7.30pm to 10.00pm
Canyon Ranch .....	8.00am to 8.00pm
Clarendon Fine Art .....	5.00pm to 9.00pm
Empire Casino Cashier .....	7.30pm to late
Empire Casino Tables .....	7.30pm to late
Images Photo Gallery .....	5.00pm to 9.00pm (Interactive photo screens open 24 hours)
Internet Centre (assistance) .....	8.30am to 10.30am & 5.00pm to 9.00pm
Library (with assistance) .....	9.00am to 11.00am & 4.00pm to 8.30pm
Mayfair Shops .....	7.30pm to 10.00pm
Medical Centre .....	8.00am to 10.00am & 4.00pm to 6.00pm (For medical emergencies only please dial 911 or 999)
Sports .....	9.00am to 6.00pm
Tour Office .....	8.00am to 10.00am & 5.00pm to 7.00pm
Voyage Sales .....	9.00am to 11.00am & 4.00pm to 6.00pm
Baby Zone .....	2.00pm to 5.00pm
Play Zone .....	2.00pm to 5.00pm & 6.00pm to 11.00pm
Kids Zone .....	2.00pm to 5.00pm & 6.00pm to 11.00pm
Night Nursery .....	6.00pm to 11.00pm

## ESTA- Entering the USA on the Visa Waiver Programme.

Passport holders of the following nationalities must hold a Biometric Passport and ESTA (Electronic System for Travel Authorisation) which is required by United States Customs and Border Patrol for those guests wishing to enter the United States under the Visa Waiver Programme:

Andorra, Australia, Austria, Belgium, Brunei, Chile, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Japan, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, The Netherlands, New Zealand, Norway, Portugal, San Marino, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland, and the United Kingdom.

You can apply for an ESTA by going online to <https://esta.cbp.dhs.gov>; there is a charge of \$14 for processing and authorisation (plus standard internet charges apply when using the ship's internet facilities). When you have received confirmation, simply print the confirmation page and place it with your passport. Should you require any assistance, please use the Internet Centre between 3.30pm to 5.00pm or 7.00pm to 9.00pm.

If you are a passport holder of the above nationalities and in possession of a valid US visa, you are not required to be in possession of an ESTA.

**Failure to be in possession of a valid ESTA when attending the US immigration inspection upon arrival to New York, can result in the individual being fined \$4300 for violating this requirement by United States Customs and Border Patrol.**

## What to Wear: Smart Attire.

We ask that you wear smart attire in most of our bars, restaurants, and entertainment venues. Smart trousers with a shirt and jacket for gentlemen; tie is optional. Ladies, blouses and skirts or stylish trousers and dresses are welcome. If you prefer to spend tonight in more relaxed attire, feel free to dress more casually in the following venues: Kings Court, Golden Lion, Casino, Carinthia Lounge and G32. Please note non-ripped jeans are appropriate, but please refrain from wearing shorts, sports attire, swim wear or sleeveless t-shirts outside of the gym, spa and deck spaces.

## Passport Information.

When proceeding ashore today in Quebec, it is recommended by local authorities that all guest take some form of governments issued identification with ashore such as passport or photo ID.

## Wheelchair Assistance.

Guests are kindly reminded that wheelchair assistance, if required, will be provided to assist guests on and off the gangway only. As per the terms and conditions stated in the Cunard brochure, guests must be able to make their own way to the transportation on the pier or be accompanied by a travel companion who is able to assist them.

## Environmental notice.

The care of the environment is of the upmost importance to Cunard, and with this in mind we would ask that any litter you may have in your possession whilst ashore, is disposed of in an ethical manner, or if the appropriate facilities are not available whilst ashore, please bring it back to the ship, where we can look after it for you.

## Register a payment method.

Please ensure that you have registered a payment method (cash or credit card) against your on board account. You can do so at the Purser's Office. If no payment method has been registered, your account will be automatically changed to 'protected status' and you will be unable to charge to your account.

## Alcohol Policy.

Guests under 18 years of age (21 in US ports and territorial waters) will not be served alcoholic beverages nor are they to consume them on board. Please be aware that proof of age by means of government issued photographic identification, may be requested. Guests under the age of 18 are not permitted in G32.